The pre-qualification criteria are as follows:

- 1. The bidder has to be a company/proprietor/partnership firm registered for this purpose under any Law/Act of Govt. of India. Supporting documentary evidence (Certificate of incorporation/ Registration, etc.) need to be enclosed.
- 2. The bidder should have an office in Gandhinagar or Ahmedabad. A valid documentary proof should be enclosed along with the bid.
- 3. The bidder should have a PF Code No./ GSTIN Reg. No./ ESI Code No./ PAN/ TAN Registration Certificate.
- 4. The bidder should have at least 3 years of experience as on 1/4/2021 of having rendered catering services in Government/ Semi Government or reputed Organization. Documentary evidence such as Purchase Orders / Agreements / Certificates, etc. need to be submitted.
- 5. The bidder should have a running contract for providing catering services in Government/ Semi Government or reputed Organization. The bidder should have one single running contract of average of Rs. 30 Lacs or more per annum. Documentary evidence need to be submitted.
- 6. The bidder should have an average annual financial turnover of Rupees Forty five Lacs or more for the last three financial years. Copy of the audited balance sheets/Income tax returns for 2018-19, 2019-20 and 2020-21 must be submitted.

1. SCOPE OF WORK

This scope is for providing canteen services for the Staff and Guests of Institute for Plasma Research, Bhat, Gandhinagar- 382428. As a mentioned earlier, the canteen services need to be provided at the following locations:

- 1. Institute for Plasma Research, Near Indira Bridge, Bhat, Gandhinagar 382428
- 2. ITER India: Block A, Sangath Skyz, Koteshwar Bhat Road, Koteshwar, Ahmedabad.
- 3. FCIPT: A-10/B, G.I.D.C. Electronics Estate, Sector 25, Gandhinagar, Gujarat 382016

The Contractor is required to run the canteen for serving tea, coffee, lunch, snacks, etc to employees of IPR at IPR and other locations mentioned above. Additionally, canteen services will also have to serve the IPR guests as well as the participants of various academic and training programmes organized at the Institute's premise. These extra services include serving Tea, Coffee, Milk, Snacks, Cold Drinks, Juices, Seasonal fruits, High tea, Lunch, Dinner, Special lunch /dinner, etc whenever and wherever required within the premises.

The approximate number of lunches consumed at each locations are given below:

AT IPR CAFETERIA (Bhat) – approx. number of Lunch/Dinner – 150 / per day.*

AT FCIPT CAFETERIA (Gandhinagar) - approx. number of Lunch - 15/per day.*

AT ITER INDIA CAFETERIA (Koteshwar) - approx. number of Lunch – 20/ per day.*

* The number of lunch mentioned above is indicative and no guarantee for the minimum pax.

2. FACILITIES:

The following facilities are provided on-site:

AT IPR CAFETERIA (Bhat):

- Place for preparation of meals, beverages, snacks etc. (hereinafter referred to as "Preparation Room") equipped with all required equipment.
- Two furnished dining halls with separate service counters.
- Fully furnished kitchen with all required equipment and working tables, cold storage room etc.
- A geyser for supply of hot water for washing the dishes.
- Water connection for drinking and washing and electrical power for electrical appliances.
- LPG commercial connections. Cooking range & hot plates.
- S.S. Plates, Glasses, Crockery & Cutleries etc.
- The Contractor shall be required to pay a token licence fee of Rs.1/- per month for the premises permitted to be used by him.

AT FCIPT CAFETERIA (Gandhinagar):

- Place for preparation of meals, beverages, snacks etc. (hereinafter referred to as "Preparation Room") and furnished dining hall. The Contractor shall be required to pay a token licence fee of Re.1/- per month for the premises permitted to be used by him
- A water-cooler for drinking water, cupboard, Refrigerator for storage of vegetables, milk, curds, cold drinks etc.
- Water and electrical power for electrical appliances.
- S.S. Plates, Glasses, Crockery & Cutleries etc.

AT ITER INDIA CAFETERIA (Koteshwar):

- Place for preparation of meals, beverages, snacks etc. (hereinafter referred to as "Preparation Room") and furnished dining hall. The Contractor shall be required to pay a token licence fee of Re.1/- per month for the premises permitted to be used by him.
- A water-cooler for drinking water, Refrigerator for storage of vegetables, milk, curds, cold drinks, etc.
- Water and electrical power for electrical appliances.
- Plates, Glasses, Crockery & Cutleries etc.

The Contractor is responsible for the proper maintenance of the above items . All these items are required to be returned to IPR on the expiry/termination of the contract. Any loss due to damage, breakage or mishandling will have to be borne by the Contractor. The contractor is expected to take a monthly stock of these items and report to the respective administrative officers at all the three locations.

Contractor will also need to ensure appropriate heating/cooling facilities such that food served at each of the premises is sufficiently hot/cold at the time of serving as per the requirement of the item.

3. FUEL FOR PREPARATION:

The contractor will be provided with 10 nos. of LPG (Commercial) cylinders at IPR only. Full cost of LPG refills including transportation and incidental charges shall be borne by the contractor.

The contractor shall have to make his own alternate arrangements in case of non-availability of LPG cylinders.

4. CONTRACT EXECUTION

The contract shall be for a period of two years from the date of the award of contract with an initial trial period of three months. The tentative starting date is 1st March, 2021. The performance will be evaluated during the trial period of the contract. At the discretion of IPR, the trial period may be extended further for a period of three months or more, if the services are not found satisfactory. IPR reserves the exclusive right to terminate the contract without notice, during the trial period/extended trial period without assigning any reason whatsoever. The contract may further be extended for a maximum one year or part thereof on the same terms and conditions by mutual agreement between both parties.

5. TERMS OF PAYMENT

The Contractor shall pay all taxes, levies, work contract tax, etc., of the Government under provision of the Income Tax Act or as per the advice of the Income Tax Authority. Deduction of Income tax/Works Contract tax/any other taxes shall be made from payment due as per relevant provisions of the Income tax Act or as per the advice of the Income tax Authority/other Competent Authority.

The contractor has to submit a monthly bill (s) for canteen services provided on or before the 5th day of the subsequent month. Contractor shall raise a separate bills for the services provided to the staff on regular & subsidized basis and to the guests during meeting/conferences. The payment will be released after receipt of the bill & its scrutiny.

GSTIN, at applicable rates, will be reimbursed on production of proof of payment as per the prevalent rates prescribed by the Government and subject to the provision for the same as amended from time to time.

No claim for interest will be entertained by IPR in respect of any payment which will be withheld with IPR due to discrepancy between IPR & Contractor or due to Administrative delay for the reasons beyond the control of IPR.

Payment may be denied for any food items supplied without permission of competent authority of IPR.

6. TERMINATION OF THE CONTRACT

The contract shall stand terminated:

- a) On expiry of three month's trial period or the extended trial period, unless it is confirmed.
- b) On expiry of the contract period, if not extended further.
- c) In case of unsatisfactory performance (lapse of services, unhygienic conditions, deployment of less manpower, etc.) or for any other reason, the contract can be terminated by IPR at any time during the tenure of the contract at its sole discretion by giving one month's notice to the contractor.
- d) The contract shall stand terminated in the event of filing any legal petition against IPR by the contractor or any one of his employees in regard to labour laws/rules or in case of any agitation/strike initiated by the contractor's employees.
- e) The contract can be terminated by the Contractor, after giving three months' written notice to IPR extendable by mutual agreement till alternate arrangements are made.

7. NO COMPENSATION FOR ALTERATION IN OR RESTRICTION OF WORK:

If at any time from the commencement of the contract, IPR for any reason whatsoever does not require the whole or part of the services as specified in the contract, IPR Authorities shall give notice in writing of the fact to the contractor who shall have no claim to any payment of compensation whatsoever on account of any profit or advantage which he might have derived from the fulfillment of the contract in full but he did not derive in consequence of the full

contract having not been carried out, nor shall he have any claim for compensation by the reason of any alterations having been made in the original contract.

8. GENERAL TERMS & CONDITIONS -

- The CONTRACTOR is fully and exclusively, liable for payment of Govt. taxes, levies, duties, comprehensive insurance, GSTIN and any other fees / taxes payable from time to time during the **pendency** of the contract. The CONTRACTOR shall produce the above referred documents along with monthly bill for verification to the IPR authorities.
- The CONTRACTOR shall have to pay minimum wages as prescribed by the State / Central Government to all his employees. The CONTRACTOR shall be responsible for fulfilling the requirements of all the statutory provisions of Contract Labour (Regulation & Abolition) Act., Employees Provident Fund Act, Payment of Wages Act, Minimum Wages Act, Bonus Act, Gratuity Act and all other acts and enactments connected in providing the Food and services at our premises, at his own cost and risk, in respect of all staff employed by him. If due to any reason whatsoever, IPR is made liable, all such liabilities shall be recovered by IPR from any dues payable by the IPR to the CONTRACTOR and / or from the Security Deposit of the CONTRACTOR and available properties and sources of the CONTRACTOR through process of law.
- The CONTRACTOR shall strictly comply with the provisions of Employees Provident Fund Act and register themselves with RPFC before commencing work, if applicable. The CONTRACTOR shall deposit employees and employers contributions to RPFC every month and a copy of the Challan should be submitted along with the monthly bill.
- The CONTRACTOR shall maintain various registers as per the Contract Labour (Regulation and Abolition) Act and other applicable acts and shall produce the same for inspection as and when required.
- The CONTRACTOR shall obtain the Insurance policy in respect of the staff engaged by him. The CONTRACTOR shall indemnify IPR under the Workmen's Compensation Act, 1923 and its amendment of all liabilities like death / disablement of the staff. The CONTRACTOR shall be permitted to start the job only after obtaining adequate insurance coverage from the authorised insurance companies.
- The contractor shall have valid registrations of his firm or company to do the business and shall also have the valid registration from Food and Drug Control Administration, Gujarat State.
- The contractor shall be responsible for complying with all the relevant statutory labour regulations. The contractor shall be solely liable for the consequences arising out of non-compliance of the provisions of any of the relevant statutory regulations.
- The decision of IPR, as to whether the CONTRACTOR has adhered to the above obligations or as to whether the CONTRACTOR has committed any breach of the terms and conditions, will be final and binding on the CONTRACTOR.

- The Contractor shall be responsible for engaging experienced & qualified manpower required for providing good canteen services in IPR main campus at Bhat Village and Extension Laboratories at Koteshwar, Ahmedabad and GIDC Estate, Gandhinagar.
- The contractor shall generally deploy professionally qualified staff with good experience.
- The employees of the Contractor should be healthy and should be free from any diseases, especially contagious and frequently recurring diseases.
- Before starting the work at IPR, the contractor needs to provide the particulars of all the employees who will be deployed at the IPR's premises for running the Canteen. Such particulars, inter alia, should include age/date of birth, permanent address, police verification report and profile of the health status of the employees. Contractor alone shall be responsible for his employees and they would not stake any claim of employment in IPR.
- The Contractor has to ensure proper discipline among his/her workers. The workers should not indulge in any unlawful activities and this will be the sole responsibility of the contractor.
- Employment of child labour is strictly prohibited under the law. Therefore, the Contractor should not employ or deploy any child labour below 14 years of age.
- In the event of violation of any contractual or statutory obligations by the Contractor, he/she shall be responsible and liable for the same. Further, in the event of any action, claim, damages, suit initiated against IPR by any individual, agency or government authority due to acts of the Contractor, the Contractor shall be liable to make good/compensate such claims or damages to the IPR. As a result of the acts of the Contractor, if IPR is required to pay any damages to any individual, agency or government authority, the Contractor would be required to reimburse such amount to IPR or IPR reserves the right to recover such amount from the payment(s) due to the Contractor while settling his/her bills or from the amount of Security Deposit of the Contractor lying with IPR.
- The Contractor shall ensure compliance of all laws relating to cleanliness, sanitary, hygienic and health conditions and other laws in force in the environment around cooking place, dining hall and surrounding etc.
- The contractor has to provide sufficient number of uniforms, shoes, caps, gloves, etc. to his employees and shall ensure that they wear them all the time and maintain them properly.
- The Contractor shall be personally responsible for the misconduct and behaviour of his staff and any loss or damage to IPR's moveable or immoveable property due to the misconduct of the Contractor's staff shall be made good by the contractor. If it is found that the conduct or efficiency of any person employed by the Contractor is unsatisfactory, the Contractor shall have to remove the concerned person and engage a new person within 48 hours of intimation by IPR. The decision of the competent authority of IPR in this regard shall be final and binding on the Contractor.

- The Contractor shall not appoint any sub-contractor to carry out his obligations under the contract. Subcontracting will lead to immediate termination of contract. The Contractor shall keep the Canteen and its surrounding areas clean and undertake sanitation every day after the services are over. The cleaning includes cleaning of dining halls, utensils, kitchens, counters, benches, tables, chairs, etc. IPR management will have 24-hour access to inspect the canteen premises at any time for ensuring the cleanliness and hygienic conditions of the canteen's kitchen and dining halls.
- IPR reserves the right to appoint officers/officials to inspect the quality of raw material, food and other items prepared and served in the canteen. Any deficiencies pointed out by such officers/officials during their visits shall be properly attended to immediately by the Contractor.
- All work shall be carried out with due regard to the convenience of IPR. The orders of the competent authority shall be strictly observed.
- The Contractor will deploy adequate manpower for work during late hours and on Saturdays, Sundays, other holidays, according to the requirement of IPR and the guests.
- The Contractor will have to supply breakfast/lunch/dinner in the canteen at IPR main campus at Bhat Village and other buildings at our campuses at Koteshwar, Ahmedabad and GIDC Estate, Gandhinagar as per requirement and schedule drawn for the purpose by the concerned authorities of the IPR.
- No minimum guarantee will be furnished to the Contractor towards consumption of food items. He/she is advised to maintain the highest quality so as to attract maximum number of IPR employees to avail canteen services.
- In case of any dispute arising out of the interpretation of the terms and conditions of the contract, the decision of the Director, IPR will be final and binding.
- The food has to be cooked, stored and served under hygienic conditions. The contractor shall ensure that only freshly cooked food is served and the stale food is not recycled. Stale food shall be removed from Canteen premises as soon as possible and latest within 10 hrs of its preparation. Un-refrigerated cooked food, not consumed within six hours in summer months and ten hours in winter months, shall deemed to be stale and unfit for consumption.
- The food shall be neither too spicy nor too oily. The food preparation shall be wholesome and shall generally cater to the taste of the employees/students.
- The oil that remains from deep frying at the end of the day s/hall have to be destroyed and shall not be allowed to be recycled for the purpose of cooking again.
- The food shall be cooked and served in clean utensils and no laxity shall be permitted in this regard. The utensils shall have to be maintained sparkling clean at all time. Trays shall be sterilized each morning before serving of any items.

- The contractor shall pay special attention to maintain the Canteen in a neat and tidy condition at all times. For this purpose, the Canteen has to be cleaned thoroughly after each meal regularly.
- The contractor need to ensure that only hot food is served. Complaint, if any, in this regard shall be dealt severely.
- Coffee/Tea Vending machine should be installed and maintained by the Contractor at all the premises. Institute will bear the monthly rental charges. The difference of rates in tea, if any, should be borne by the concerned staff members using the said facility at all the premises of IPR.
- Service boys should bring water and serve tea/coffee and Contractor should arrange to collect soiled mugs immediately after the meeting.
- Daily menu of lunch, breakfast and snacks should be adhered to as per the menu fixed by the Administration / Canteen Committee and the contractor should display the same in the Canteen.
- Contractor should keep the following articles available in the Canteen Biscuits, food packets, namkeens, mineral water bottle, cool drinks etc.
- Contractor should report daily for attendance and quality check to the Officer In charge / Admin Staff.
- Any responsibility / any damage caused to the Institute should be borne by the Contractor, like gutter overflowing and any civil / maintenance work due to lapse of the contractor.
- Contractor shall be responsible for keeping the canteen neat and clean and in most hygienic conditions including pesticides and monthly up-keepment.
- Sugar free to be provided free of cost.
- Tea / Coffee / Snacks / Meal should be made available round the clock particularly during shift hours.
- Bidders should read the GeM Service Level Agreement (SLA).
- Details of the man power to be deployed at all three sites have been mentioned in the upload section Annexure-III. Contractor has to quote package rate at the PRICE BID considering minimum manpower requirements (minimum manpower is 11 as against the full strength of 21) considering force major situations like COVID, etc., which includes manpower cost and overheads. Contractor will have to quote a lumpsum package rates for this minimum manpower and this rates shall remain firm throughout the Contract tenure and the contractor has to adhere to all Statuatory obligations, like minimum wages, medical facility to its employees, insurance, bonus, uniform, identity cards etc. etc.

Details of the man power to be deployed at all three sites have been mentioned in the upload section. Contractor has to quote package rate at the PRICE BID considering minimum manpower requirement considering force major situations like COVID, etc., which includes manpower cost and overheads. This rates shall remain firm throughout the Contract tenure and the contractor has to adhere to all Statutory obligations, like minimum wages, medical facility to its employees, insurance, bonus, uniform, identity cards –

Sr.no	Designation of Staff	Total Number of Staff	Minimum Staff during force major situation	Payment
1	2	3	4	5
1	Supervisor / Manager (Certificate/Dipl oma in Hotel Management)	2	1	to be paid by service provider as per the minimum wages act for skilled, unskilled and semi skilled category following all statutory obligations
2	Cook	2	1	Statutory congations
3	Asst. Cook	3	1	
4	Service Boy	5	3	
5	Helper	5	3	
6	Cleaner / Sweeper	4	2	
	TOTAL	21	11	

• Penalty for not deploying minimum staff @ Rs. 500/ day per shortage of minimum staff shall be imposed besides the other penalty as per the clause–8 – PENALTIES AND FINE of the GeM Service Level Agreement (SLA).

PAST PERFORMANCE

In case the past performance of the bidder is not found to be satisfactory with regard to quality, services, and non -fulfilment of terms and conditions of the contract, their offer is liable to be rejected.

IPR has calculated base price for the Full Thali with the help of Institution which is approved by the Govt. of India, considering 40% towards overheads and 60% towards material cost. The same base price is kept in a sealed envelope and it will be opened in front of all bidders before opening of the financial bid. If quoted price of Meal - Full Thali/ Full Lunch (details at B-5) of any bidder is found below the base price (plus - minus 10% margin will be allowed) than their entire bid will be rejected.

		BID FORMAT			
Buyer to provide					Service provider to provide
Α	В	С	D	E	F
	Descriptive			RATE TO BE FILLED BY THE PARTY - Total Cost (Rupees), including all taxes, duties and services	OVERHEADS PER MONTH CONSIDERING MINIMUM MANPOWER TO BE
S. N.	(Tentative Requirement)				DEPLOYED AT ANNEXURE - III PLUS PROFIT, ETC ONLY ONE AMOUNT TO BE FILLED BY THE PARTY
1	a) MEALS / FULL THALI: The full thali should consist of the following items – (i) 4 nos. of Chapatis (each weighing 35 gms) / 4 nos of Puris each weighing 30 gms /2 nos of Parathas each weighing 50 gms. (ii) Green Vegetable – Dry – 100 gms (iii) Vegetable – / beans Gravy - 100 gms (iv) Dal / Sambar / Kadi – 100 gms (v) Rice – 100 gms (vi) Curd – 100 gms (vii) Pickle/Papad/ Salad – any one Note – Generally Chapaties to be served three days in week and Puri / Parathas once a week each.			X	

2	a) Mini Lunch: The Mini thali should consist of the following items – (i) 2 nos. of Chapatis (each weighing 35 gms) / 2 nos of Puris each weighing 30 gms /1 nos of Parathas each weighing 50 gms. (ii) One Vegetable - / beans Gravy - 100 gms only one vegetables (iii) Dal / Sambar / Kadi – 100 gms (iv) Rice – 100 gms (v) Curd – 100 gms (vi) Pickle/Papad/ Salad – any one		X	
3	Tea - 120 ml		X	
4	Coffee - 120 ml		X	
5	Room Service Tea - 120 ml		X	
6	Room Service Coffee - 120 ml		X	
	Morning/ Evening Breakfast/ Miscellaneous It		ment basis	
	ITEMS	WEIGHT / QUANTITY	RATE TO BE FILLED BY PARTY	
1	Curd	100 gms	X	
2	Sandwich Bread Slice -Plain	2 nos	X	
3	Sandwich Bread slice- Toasted	2 nos	X	
4	Sandwich Bread with butter	2 nos	X	
5	Cheese Sandwich	1 no	X	
6	Cheese/Vegetable Sandwich	1 no	X	
7	Club Sandwich- Vegetable	1 no	X	
8	Grill Sandwich- Vegetable/ Cheese/ Alu Muttar	1 no	X	
9	Omlette (Single)	One egg	X	
10	Omlette (Double)	Two eggs	X	
11	Boiled egg	One egg	X	
12	Plain Noodles – Maggi	100 gms	X	
13	French fries*	100 gms	X	
14	Veg Puff *	1 no / 100	X	

		gms	
15	Alu / Gobhi Paratha*	125 gms	X
16	Alu tikki*	100 gms	X
17	Bataka Poha	125 gms	X
18	Batatawada*	125 gms	X
19	Bread Pakoda*	150 gms	X
20	Burger Veg Allu Tikki*	150 gms	X
21	Idli*	2 nos / 100	X
21	Idii ·	gms	^
22	Medu Vada*	2 nos /100	X
		gms	
23	Seasonal Stuffed Paratha*	125 gms	X
24	Upma*	125 gms	X
25	Uttapam*	125 gms	X
26	Vada Pav*	125 gms	X
27	Veg Cutlets*	2 nos /150	X
		gms	
28	Boiled Milk	200 ml	X
29	Dalwada*	125 gms	X
30	Dhokla*	125 gms	X
31	Dal Kachori*	150 gms	X
32	Pyaj Kachori*	150 gms	X
33	Methi Gota*	125 gms	X
34	Mix Pakora* (Bhajia)	125 gms	X
35	One Gobhi/Alu/Paneer Pakora*	125 gms	X
36	Pharsi Puri*	125 gm	X
37	Punjabi Samosa*	2 nos / 250	X
		gms	
38	Sandwich Dhokla*	125 gms	X
39	Spring Roll*	2 nos /125	X
		gms	
40	Fresh Fruit Juice (Orange/apple/pineapple/carrot/ Beat)	150 ml	X
41	Seasonal Mix Fruit salad	200 gms	X

42	Dahi Wada*	150 gms	X	
43	Carrot /Dudhi Halwa (Seasonal)	100 gms	X	
44	Srikhand	100 gms	X	
45	Fruit Custurd	100 gms	X	
46	GulabJamun	2 nos / 100 gms	X	
47	Jalebi	100 gms	X	
48	Kala Jamun	2 nos / 100 gms	X	
49	Mutter Paneer, Malai-Kofta, Dum Aloo / Bhindi Masala/ Baigan masala / Chana masala/ Navratankurma/ Steam Veg/ Jaipuri Veg/ Veg Kofta/ Mushroom Butter Masala/ Kaju Curry masala/ Kaju Curry/ KajuMutur/ Stuffed Gobhi/ Palak Masala/ AlooPalak/ Aloo- Gobhi- Simla/ Paneer butter masala,	ANY ONE VEGETABLE TO BE SERVED - 100 GRAMS	X	
50	Rasmalai / Chamcham/ Sahimoong Dal Halwa / Sahi Gajar ka Halwa/ Kala Jam / Gulab Jamun/ Mohanthal	ANY ONE TO BE SERVED - 100 GRAMS OR 2 NORMAL SIZE PIECES	X	

Methodology to calculate the total price in Rs. to find lowest party.

Sr. No.	Items	Quoted Rate	Multiply by Monthly Consumpution	Total (a)	
1	MEAL - FULL THALI / LUNCH	A	2500	A1=2500*A	
2	MINI THALI / LUNCH	В	1500	B1=1500*B	
3	TEA	C	10000	C1=10000*C	
4	COFFEE	D	500	D1=500*D	
5	SERVICE TEA	E	600	E1=600*E	
6	SERVICE COFFEE	F	100	F1=100*F	
7	BREAKFAST - AVERAGE AMOUNT OF ABOVE 50 ITEMS	G	2000	G1=2000*G	
8	FIXED OVERHEADS	Н	1	H1=1*H	
9	TOTAL			T=A1+B1+C1+D1+E1+F 1+G1+H1	

REMARKS -

Total of rates quoted by the bidder will be converted to a Number on the basis of Weightage Factor and added as shown above.

L1 party, after technically acceptable, will be selected as per above formula for minimum quoted amount at serial no - 9 above.

IPR has calculated base price for the Full Thali with the help of a Institution which is approved by the Govt. of India, considering 40% towards overheads and 60% towards material cost. The same base price is kept in a sealed envelope and it will be opened in front of all bidders before opening of the financial bid. If quoted price of Meal - Full Thali/ Full Lunch (details at B-5) of any bidder is found below the base price (plus - minus 10% margin will be allowed) than their entire bid will be rejected.